

Specialty Cheese CASE STUDY

Specialty Cheese adopted Dream Report for faster, clearer access to plant data and a more reliable reporting process.



Reliability is what matters most to me, and right behind that is how user-friendly the interface is. Our old system meant digging through several layers just to find anything, but with Dream Report the graphics are great and everything is easy to understand at a glance."

John Machkovech
Engineering Manager
Specialty Cheese Company



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CHALLENGE

Specialty Cheese Company's engineering team was using a reporting tool that had become difficult to work with over time. Getting to a report meant working through multiple screens first. It worked, but was slow, and new team members needed time just to learn their way around it. On top of that, the company faced growing compliance pressure, including audits from the Wisconsin Department of Agriculture, with CIP wash cycles needing daily verification and some records still being tracked on paper.

The team wanted a solution that:

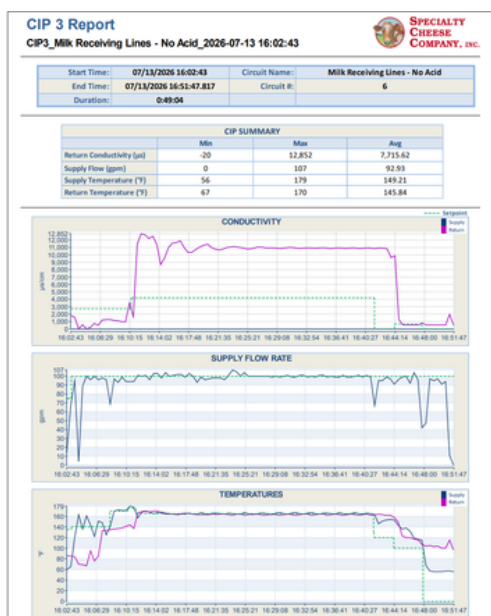
- Would run reliably day to day
- Presented data clearly, with fewer steps
- Provided responsive, accessible and expert support.

SOLUTION

Specialty Cheese Company implemented Dream Report to replace their previous reporting system. It now covers the data that matters most day to day: utility monitoring and notifications for compressed air and water, milk temperature compliance, and CIP verification.

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Dream Report helps Specialty Cheese Company meet evolving compliance requirements.



RESULTS

Audit-ready compliance data: Milk temperature records for the Wisconsin Department of Agriculture are complete, with no gaps to explain during an audit. Reports are reviewed, annotated and electronically signed.

Paperless CIP verification: The intake team confirms CIP wash cycles directly in Dream Report instead of relying on paper logs.

Faster troubleshooting: With instant, browser-based access, the engineering team can trace utility issues back to what else was happening at the time, instead of guessing.

A foundation to build on: With reliable reporting now in place, ownership's push for broader KPI tracking has a system it can expand on.

KEY TAKEAWAY

With Dream Report, Specialty Cheese Company now has a reporting system that multiple departments use every day, for compliance, utilities, and quality checks alike. That has made state audits easier to face with confidence, and given the company a foundation to build on as its reporting needs continue to grow.



We couldn't have a day and a half of gaps in our reporting, especially if we're audited or if there's ever a recall. You don't want to be the one saying the data wasn't there that day.."

John Machkovech
Engineering Manager
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